



MAC K INDUSTRIES

"Quality and Service Since 1932"

MAC K

- **Makes It..**
- **Delivers It..**
- **Installs It..**
- **Services It!**

IMPORTANT!

If your system goes into alarm after business hours, DO NOT PANIC!

Most systems have a reserve capacity of at least 300 gallons.

Leave your information on the Service Line Voicemail Box and you will be contacted the next business day.

BASIC TROUBLESHOOTING FOR FAILSAFE SYSTEMS:

AERATOR ALARM:

1. Open Panel.
2. Hit Reset Button.

If alarm continues:

1. Turn system off.
2. Unplug aerator.
3. Pull Aerator, clean any debris off shaft.
4. Check water level. Water should not hit foam restrictor on Aerator.
5. Reinstall Aerator.
6. Plug Aerator in.
7. Turn System on. (May need to press reset button.)

PUMP (HIGH LEVEL)ALARM:

1. Open Panel.
2. Hit Reset Button.

If alarm continues:

1. Check Float. (Be sure that it is not hung up on side of tank.)
2. If Float looks good, unplug float and plug pump in direct. (If pump comes on, the float needs to be replaced. *Call Mack Service Department.*)
3. Bypass the Aerator, run extension cord directly to pump. (If pump comes on, there is a problem with the Aerator. *Call Mack Service Department.*)

IF ALARM CONTINUES AFTER TROUBLESHOOTING:

1. Hit silence button on side of panel.
2. Call Mack Service Department.